



The Life Skills Network

REPORTING A SCAM

this is a cyber crime

UK Police Guidance

## Report fraud and cyber crime to Action Fraud

Online - [actionfraud.police.uk](https://actionfraud.police.uk) 

By phone - **0300 123 2040**

If you've been the victim of a fraud, online fraud, cyber crime or you suspect one is being attempted, report it to Action Fraud.

Action Fraud is the UK's national fraud and cyber crime reporting centre.

### Email and text scams

EACH OF THESE WILL **HAVE A LINK** TO TAKE YOU INTO UNKNOWN TERRITORY - DRESSED UP AS THE ORGANISATION THE SCAMMER IS PRETENDING TO BE.

SOME OF THESE ARE REALLY SIMILAR TO THE WEBSITE OF THE GENUINE ORGANISATION.

**DO NOT CLICK ON ANY LINKS SENT TO YOU BY ANYONE.**

RING UP THE ORGANISATION INSTEAD. E.G. THE ROYAL MAIL TEXT TO SAY YOUR PARCEL HASN'T BEEN PAID FOR IN FULL, OR IS BEING SENT BACK. CALL THE POST OFFICE AND ASK.

THEY WOULD TELL YOU THAT IF THERE IS A PARCEL, FOR WHICH THERE'S A SHORTFALL IN POSTAGE, THEY WILL HAVE LEFT YOU A CARD.

BANKS DO NOT SEND OUT LINKS IN TEXTS. AS SOON AS YOU SEE ONE, YOU HAVE FOUND A SCAM. IF YOU ARE UNSURE - CALL YOUR BANK.

BANK FRAUD DEPARTMENTS ARE NOT AUTHORISED TO OPEN ACCOUNTS - THEY ARE SIMPLY NOT ALLOWED TO OPEN YOU A NEW ACCOUNT AND TRANSFER YOUR MONEY, EVEN TO KEEP IT SAFE.

## [WHERE TO REPORT IT - greater detail](#)

### **How to report scam [emails](#)**

Find out how to report scam emails quickly and easily.

### [What we do with your information](#)

Find out how your report is dealt with.

### [Victims code of Practice](#)

Your specific rights explained.

### [Information reports explained](#)

If your report is classified as an information report, find out why.

### [Why contact Action Fraud?](#)

An outline of why it's so important to report. If you're not sure what fraud is, or need information about incidents such as computer crime and phishing, then we can help too.

## **Overall statistics**

THIS INFORMATION IS FROM THE OFFICE OF NATIONAL STATISTICS

The Crime Survey for England and Wales (CSEW) estimated that there **were 3,863,000 fraud offences against adults in England and Wales in the year ending June 2019.**

The CSEW provides the best measure of fraud offences directly experienced by individuals in England and Wales. CSEW estimates cover a broad range of fraud offences, including attempts, involving a loss and incidents not reported to the authorities.

Questions on fraud were introduced into the CSEW in October 2015, and data relating to fraud goes back to the year ending March 2017.

The CSEW estimates that (only) 15% of fraud offences were reported to the police in the year ending March 2019.